Project Overview

Improve business processes and systems associated with Industry Sponsored CT PTA set-up, sponsor billing, collections and closeout, in partnership with the SoM

CRISP Improvements
- Redesign CRISP to enhance user experiences
- Provide comprehensive training and improve communications

Current State Analysis
- Understand and document CT account set-up, sponsor billing, collection and closeout
- Identify areas to focus for potential improvement efforts in the future
Timeline

CT Current State Analysis
- Planning: 10/13/17
- Current State Interviews: 12/15/17
- Current State Validation: 2/15/18
- Reporting & Closeout: 4/30/18

CRISP Redesign
- Design: 3/31/17
- Development: 8/15/17
- UAT: 9/22/17
- Go Live: 10/7/17
- Training & Communications: 11/30/17
CRISP New Look
First Release live - 10/7/17

- All Trials are now organized in context of SPO#
- Pages have been rearranged in logical order for easier, more self-intuitive navigation, and fewer clicks
- Interactive Grid with Excel like features has been introduced for all multiple data entry pages
- Introduced a ‘Global search’. Search can be performed by SPO, Award, PI, Invoice#, and Request ID
- Multiple fees and attachments can be added to an invoice request at the same time
- Invoice Requests are now separated between Per Subject Fees and Invoiceable Items
- Trial Attachments page has been added as a global repository for attachments per trial...
For questions, please contact Chris Nodohara at (650) 725-1786, cnodohara@stanford.edu
Resources

CRISP support and resources are available to users. Directly from the CRISP system navigation and via the DoResearch portal which houses the CRISP User Guide, Support Team email contact and Sponsored Research Management home page.

Helpful Links

- CRISP system - https://crisp.stanford.edu
- CRISP Support Team email - crisp-support@lists.stanford.edu
- CRISP Help Ticket - https://stanford.service-now.com/services?id=get_help&cmdb_ci=5210959013556200e71d3d576144b02d
- Sponsored Receivables Management - https://doresearch.stanford.edu/research-offices/srm-sponsored-receivables-management
Looking Ahead

- Engage SoM Dept. representatives in development of comprehensive training and improving communications

- Ongoing and incremental improvements in CRISP and related processes in future releases